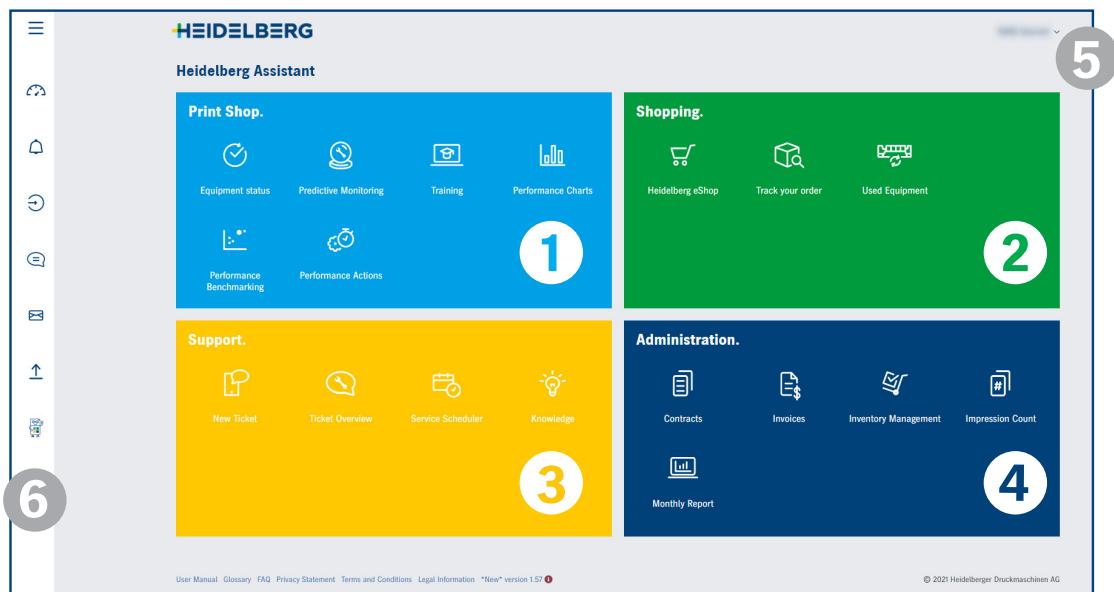


Heidelberg Assistant Key Features



1. Print Shop

- Check the status of your entire operation at a glance
- 12 month OEE data for all connected presses, 100% free
- More in-depth performance data available with Heidelberg Assistant Advantage packages and above
- Predictive Monitoring* uses historic data from similar presses to identify production-stopping maintenance tasks before they happen.
- Heidelberg Technician curated training modules for all levels of print knowledge

2. Shopping

- Through the eShop, gain access to online only promotions, purchase consumables and wear & tear parts 24/7, view Safety & Technical Data Sheets, and create personalized shopping lists
- Track parts & consumables any time
- Direct link to Heidelberg's Used Equipment online marketplace

3. Support

- Open a ticket with our Service Department at any time
- Full overview of open and solved service tickets by machine
- The Service Scheduler is a customizable calendar that shows when Heidelberg Service is scheduled, expected delivery dates for incoming orders, and can be used to plan internal maintenance

4. Administration

- View all Heidelberg contracts by machine and their expiration date
- Download and print both open and already paid invoices
- Inventory Management enables our Vendor Managed Inventory customers to quickly communicate their needs
- Impression Count gives our Subscription customers the ability to track their monthly impression counts with a few clicks
- The Monthly Report quickly creates a clear and concise PowerPoint presentation to review the status of your Subscription press

5. Profile

- User Administration for Master Administrators
- Notification Settings to completely customize your notifications in HD-A or via email

6. Side Bar

- Personalized and customizable dashboard for each user
- Notification Center
- Guided tour

*Available for specific press models with Heidelberg Assistant Prime & Prime Plus packages